References

- Agrahari, A., & Tripathi, S. (2012). A Theoretical Framework for Development of Decision Support System for Agriculture. *International Journal of Engineering and Science*, 1(6), 50-55.
- Ahmad, I., & Din, S. U. (2009). Evaluating Training And Development. *Gomal Journal Of Medical Sciences*, 7(2), 165-166.
- Ali, S.A. & Bahnasawy, A.H. (2011). Decision support system for technical management of food processing industries. *2011 International Conference on Internet Computing and Information Services*, Hong Kong, 20-24.
- Altaany, F. H. (2013). Impact of Management Information Systems to Improve Performance in Municipalities in North of Jordan, *Interdisciplinary journal of contemporary research in business*, 5(6), 429-446.
- Arnott, D. & Pervan, G. (2007). The Methodological and Theoretical Foundations of Decision Support Systems Research. *Information Systems Foundations: Theory, Representation and Reality*. The Australian National University E Press, Canberra, 247-261.
- Awan, A. G., & Khan, F. (2016). Impact of Management Information System on the Performance of the Organization (Profitability, Innovation, and Growth). *Journal of Poverty, Investment and Development, 21*.
- Berg, B. L. (2007). Qualitative research methods for the social sciences (6th ed.). Pearson.
- Buckley, R., & Caple, J. (2009). The theory & practice of training (6th ed.). London: Kogan Page.
- Central Bank of Sri Lanka, (2015). Annual Report, Colombo.
- Dias, A., & Silva, R. (2016). Organizational Training and Organizational Commitment: A Literature Review and Conceptual Development. *International Journal of Innovative Science, Engineering & Technology*, 3(1), 387-399.
- Divya, S. K., & Gomathi, S. (2015). Effective Work Place Training: A Jump Starter to Organizational Competitive Advantage through Employee Development. *Mediterranean Journal of Social Sciences*, 6(3), 49-53.
- Dorjkhuu, O. (2013). Employee Training Methods for Developing Economy. *National Academy of Governance of Mongolia*. doi:http://www.tokyofoundation.org/sylff/wp-content/uploads/2013/04/report_web.pdf
- Dörnyei, Z. (2007). Research methods in applied linguistics: Quantitative, qualitative, and mixed methodologies. Oxford: Oxford University Press.
- Ford, J. K. (2016). *Improving training effectiveness in work organizations*. New York & London: Psychology Press.
- Gupta, J.N.D., Forgionne, G.A. & Mora, M. (2006). Intelligent decision-making support systems,

foundations, applications and challenges. Secaucus, NJ: Springer.

Harrell, M. C., & Bradley, M. A. (2009). *Data collection methods-semi-structured interviews and focus groups (tech.)*. USA: National Defense Research Institute.

Hashim, N. D. (2008). *Time study method implementation in manufacturing industry* (Bleacher report). Faculty of Manufacturing Engineering, Universiti Technikal Malaysia Melaka.

Hollenbeck, K. (1996). Employer Motives for Investment in Training. In New Empirical Research on Employer Training: Who Pays? Who Benefits? Ithaca, *New York: Cornell University*.

International Maritime Organization (IMO). (n.d.). *IMO's contribution to sustainable maritime development* [Brochure]. London, UK: Author.

Itl Education Solutions Limited. Express Learning. (2012). *Introduction To Information Technology*. S.L.: Pearson Education India.

Jay D. White. (2007). Managing information in the public sector. M.E. Sharpe.

Khan, R. A., Khan, F. A., & Khan, M. A. (2011). Impact of Training and Development on Organizational Performance. *Global Journal of Management and Business Research*, 11(7), 63-68

Kumar, H. L. (2010). Practical guide to labour management - A to Z from selection to separation (7th ed.). New Delhi, India: Universal Law Publishing

Kunche, A., Puli, R. K., Guniganti, S., & Puli, D. (2011). Analysis and Evaluation of Training Effectiveness. *Human Resource Management Research*, *I*(1), 1-7. Retrieved from http://article.sapub.org/10.5923.j.hrmr.20110101.01.html

Laudon, K. C., & Laudon, J. P. (2013). Essentials of business information systems (11th ed.). New Yok: Pearson Education.

Peculea, A.D. & Chitescu R. I. (2015). The role of decision support systems in the optimization of public sector management. *Finiz 2015 - Corporate governance*, 137-141

Power, D. J. (2008). Understanding data-driven decision support systems. *Information Systems Management*, 25(2), 149–154.

Rao, P. L. (2007). Enriching human capital through training and development. New Delhi, India: Excel Books.

Sànchez-Marrè, M., Gilbert, K., Sojda, R., Steyer, J., Struss, P., Rodríguez-Roda, I., Comas, J., Brilhante, V., & Roehl, E. A. (2008). Intelligent Environmental Decision Support Systems. *USGS Staff - Published Research*.

Simon, D., Snow, C. J., & Read, S. J. (2004). The redux of cognitive consistency theories: evidence judgments by constraint satisfaction. *Journal of Personality and Social Psychology*, 86(6), 814–837

Sommerville, I (2009). *Software engineering* (9th ed.). Addison-Wesley

Stephens, M. P., & Meyers, F. E. (2013). *Manufacturing facilities design and material handling* (5th ed.). West Lafayette, USA: Purdue University Press.

Truitt, D. L. (2011). The Effect of Training and Development on Employee Attitude as it Relates to Training and Work Proficiency. *SAGE Open*, 1(3).

Tsaur, S., & Lin, Y. (2004). Promoting service quality in tourist hotels: the role of HRM practices and service behavior. *Tourism Management*, 25(4), 471-481.

Viscusi, G., Batini, C., & Mecella, M. (2010). *Information systems for e-government: A quality-of-service perspective* (1st ed.). Berlin: Springer Berlin.