

REFERENCES

- Avolio, B. J. (1998). *Full leadership development*. California: Thousand Oaks Publishing Company.
- Bass, B. M. (1985). *Leadership and performance beyond expectations*. New York: The Free Press.
- Baker, C., Henson A. N., & Shanks R. D. (2011). Business growth of successful firms. *Canadian Management Journal*, 6(10) 82-88.
- Bhattacharya, S. (1998). Managing new product definition in highly dynamic environments. *Journal of Management Science*, 11(44), 50-64.
- Bolboli, S., & Reiche, M. (2013). A model for sustainable business excellence: Implementation and the roadmap. *The TQM Journal*, 25(4), 1754-2731.
- Brown J., & Duguid, P. (1992). *Designing automation for usability*. New York: Oxford University Press.
- Burns, J. M. (1978). *Leadership*. New York: Harper & Row.
- Central Bank of Sri Lanka. *Public debt management policy 2018*. Retrieved from: <http://cbsl.gov.lk>.
- Chesbrough, H. W., & Teece, D. J. (1996), Virtual virtuous. *Harvard Business Review*, 1 (74), 65-73.
- Colasse, B. (1985). *Performance of an enterprise*. Brussels: The Financial Learning
- Davis, F. D. (1989). Perceived usefulness, perceived ease of use and user acceptance of information technology. *MIS Quarterly*, 3(18), 319-340.
- Delmar, F., & Davidson, P. (2003). Arriving at high growth firm. *The Journal of Business Venturing*, 18(2), 189-216.
- D'Aveni, R. A. (1994). *Hyper competition: Managing the dynamics of strategic maneuvering*. New York: The Free Press.
- D'Aveni, R. A. (2010). Hyper competition. *Strategic Management Journal*, 48(5), 223-515.
- Edgerman, R., & Eskildsen, J. (2014). Modelling and assessing sustainable enterprises. A conceptual model and preliminary study. *Journal of Business Strategy*, 30(6), 63-65.

- Grote, M., Herstatt, C. & Gemuenden, H.G. (2009). When divisions collaborate in the front end of innovation: Evidence from 110 multidivisional firms. Paper presented at the academy of management annual meeting, Chicago, IL, August 7-12.
- Huyett, W., & Viguerie, S. P. (2005). Extreme competition. *The McKinsey Quarterly*, 1(4), 46-57.
- Kambil, A. (2017). Thinking of breakthroughs. *The Journal of Business Strategy*, 28(5), 47-49.
- Kahei, A. (2000). Leadership and overall performance. *Journal of Management*, 30(6) 859-872.
- Kirkpatrick, S. A., & Locke, E. A. (1996). Direct and indirect effects of three core charismatic leadership components on performance and attitudes. *Journal of Applied Psychology*, 1(81) 36-51.
- Lee J., Larry P., & Manoj K. (2014). *Operations Management Process and Supply Chain*, (10th ed.). London. Robert Palmer.
- Lo, A., & Qu, H. (2015). A Theoretical model of satisfaction of customer needs. *Journal of Retailing and Consumer Services*, 22(1) 231-243.
- Nations Trust Bank PLC. *Digital journey 2018 and beyond*. Retrieved from:
<http://www.nationstrust.com>.
- Ogulin, R. (2003). Emerging requirements for networked supply chains. *Research in Operational Excellence in Organization Behaviors*, 18(54), 8-12.
- Oon, F., Hartini A., & Shamsuddin B. (2013). Operational excellence and change management in Malaysia context. *Journal of Organizational Management Studies*, 15(6), 1-14.
- Porter, M. (1985). *Competitive advantage: Creating and sustaining superior performance*. New York: The Free Press.
- Penrose, E. (1959). *The theory of the growth of the firm*. New York: Oxford University Press.
- Sosik, J. J., & Godshalk, V. M. (2000). Leadership styles, mentoring functions received, job related stress: A conceptual model and preliminary study. *Journal of Organizational Behavior*, 21(8), 365-390.
- Verganti, R., & Buganza, T. (2000). Design inertia, designing life cycle flexibility in internet based services. *International Journal of Product Innovation Management*, 22(12), 223-370.