

Lists of References

Benjamins, V.R. (2001). *Knowledge Management in Knowledge-Intensive Organizations Intelligent Software Components*. Retrieved from e book library.

Brainstorming. Retrieved from <http://www.tutorials.istudy.psu.edu/brainstorming> on 30th of March 2017

Cause and Effect Analysis. Retrieved from <https://www.mindtools.com> › Problem Solving › finding the Cause of a Problem on 1st of April 2017.

Davis, G.B.(1985). *MIS: Conceptual Foundations, Structure and Development*. Retrieved from E book library.

Dissanayake, D.M.R (2011). *Information Communication Technology (ICT) Policy of Sri Lanka and its Impacts to Socioeconomic Development: A Review of Sri Lankan Experience, 1(2), 53-54.*

E Government Policies and Procedures.(n.d.). Retrieved from <https://www.gov.lk/elaws/wordpress/wp-content/uploads/2015/03/eGov-Policy-structured-v4-0.pdf>

ICTA. (2010). Policy and procedures for ICT Usage in Government (e –government policy). Retrieved from <http://unpan1.un.org/intradoc/groups/public/documents/un-dpadm/unpan042360.pdf>.

Importance of brainstorming. Retrieved from http://www.au.af.mil/au/awc/awcgate/navy/bpi_manual/mod2-brainstm.pdf on 1st of April 2017

King, W.R. *Communications and information processing as a critical success factor in the effective knowledge organization. International Journal of Business Information Systems* 10(5), 31–52.

Kanagasabapathy, K.A., Radhakrishnan, R., & Balasubbramanium, S. (2008). *Empirical Investigation of Critical Success factor and knowledge management structure for successful implementation of knowledge management system – a case study in Process industry*; 2-4.

Laudon, K.C., & Loudon, K.P. (2013) .*Management Information System (13th ed.)*. England. Pearson.

Lapiedra, R., & Devece, C. (2012).*Introduction to management Information System*. Retrieved from E book library.

Lawrence G. Fine. (n.d.). Retrieved from [http://lawrencefine.com/downloads/SWOT %20-%20PDF.pdf](http://lawrencefine.com/downloads/SWOT%20-%20PDF.pdf)

O'Brien, J.A., & Marakas, G.M. (2007). *Management Information System (6th ed.)*. New York: McGraw -Hill.

Policy and Procedures for ICT Usage in Government (e-Government Policy). (2010). Retrieved from https://www.gov.lk/elaws/wordpress/wp-content/uploads/2015/03/759_ICT_Policies_and_Procedures_for_Government_V_9_English_Jan_08_2010.pdf

Questionnaires. Retrieved from <https://en.wikipedia.org/wiki/Questionnaire>) on 30 March 2017

Rainford, S.(n.d.).e –Sri Lanka; An integrated approach to e-government case study. Retrieved from <http://unpan1.un.org/intradoc/groups/public/documents/un-dpadm/unpan040596.pdf>

SWOT analysis. Retrieved from <http://www.free-management-ebooks.com/dldebk-pdf/fme-swot-analysis.pdf> on 1st of April 2017

Summit, T., and Galea, D.(2015). SWOT Analysis. Retrieved from https://www.researchgate.net/publication/272353031_SWOT_Analysis

What is employee training and Development? Retrieved from <http://www.allencomm.com/resource/what-is-employee-training-development> on 1st of April 2017.